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11th October 2023

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**THE MUST-ATTEND EVENT FOR THE MATERIAL HANDLING
SECTOR'S SAFETY COMMUNITY**

The UK Material Handling Association's (UKMHA) National Safety Convention returns for 2023, bigger and better than before. Designed for the industry by the industry, the convention is the must attend event for anyone with a responsibility for ensuring the safety and well-being of their workers.

Featuring presentations from leading safety professionals and supported by a special exhibition from big name companies in the material handling sector, the convention is attended annually by hundreds of safety professionals from across the UK – and you could be one of them.



Scan this QR code to find out more and book your place



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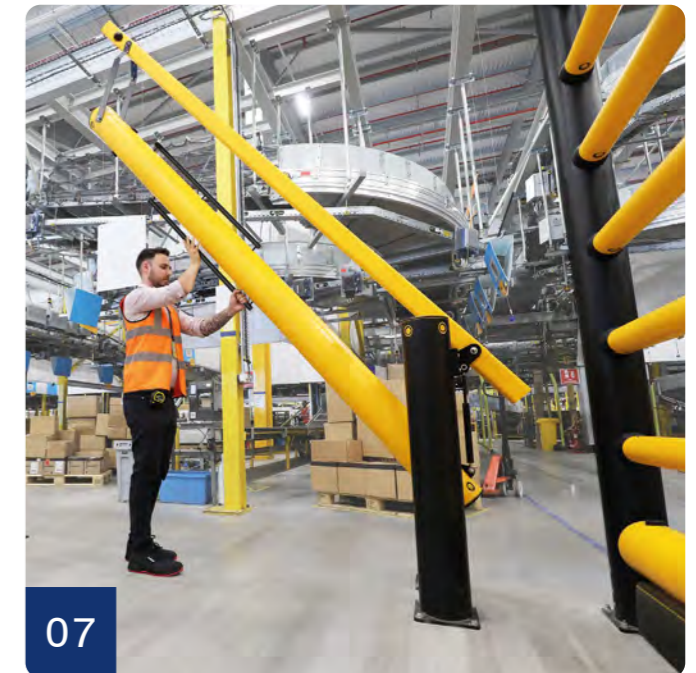
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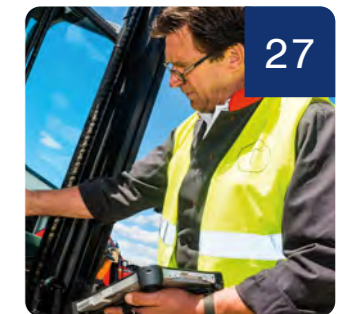
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Welcome everyone to this new-look Uplift, the magazine for the UKMHA membership

In keeping with the vision of the association as the single voice of the UK material Handling sector you will find a few new features in the publication.

Firstly, as the voice of the UKMHA's membership you will find an enlarged Member News section. This is where we provide our membership with an opportunity to tell their fellow members what they are doing, milestones they have reached, new product they have launched, orders they have achieved...the list goes on. So, moving forward, if you have news you want to share with the rest of the membership then please let us know.

The enhanced publication also gives us the opportunity to focus on the work being carried out by the UKMHA on your behalf. This includes upcoming events, campaigns, training courses, safety audits and a whole lot more.

I hope you enjoy the magazine and if you have any feedback then by all means let us know. Only by doing this can we create a publication that does our membership proud.



Tim Waples,
Chief Executive, UKMHA



One of the principal goals of the UKMHA is to make the material handling industry as safe as possible.

One of the principal goals of the UKMHA is to make the material handling industry as safe as possible. Our twin high profile campaigns – National Forklift Safety Day and the National Safety Convention – shine a spotlight on the importance of best practice with the intention of raising industry standards and helping to keep more people safe as they go about their work.

Sadly, as the latest work-related death statistics show, eliminating risk from high-activity environments such as warehouses and factories is virtually impossible. However, we must try and improve the situation as one death is one too many.

With this in mind, I would like to draw your attention to our forthcoming National Safety Convention. The must-attend event is one of the highlights in the UK material handling calendar, and this year it promises to be bigger and better than ever before.

In its new home at the CBS Arena in Coventry, the convention carries the theme **Implementing a Safety Culture**. There will be a host of presentations based around the theme with leading speakers from across the material handling industry.

The theme arose following the panel discussion at this year's National Forklift Safety Day and due to the high levels of interest in the campaign, the UKMHA has opted to flesh out the topic by devoting attention to it at the convention.

It could not be timelier as latest figures published by the Health and Safety Executive show an increase in the number of work-related deaths during the past year. While the incidents do not separate out the material handling industry, the sectors where deaths are more widespread often involve moving machinery.

If you have a responsibility for ensuring the safety of workers then you really cannot afford to miss the Safety Convention.

Register to attend now and qualify for a 20% discount on admission.

135
work-related fatalities
during 2022/23

The figures show that 135 people died in work-related incidents during 2022/23, with the construction, agriculture, forestry and fishing sectors continuing to account for the greatest number of fatalities.

The most common cause of fatal industrial accidents continued to be falls from height (40), followed by being struck by a moving object (29) and being struck by a moving vehicle (20).



UKMHA
SAFETY CONVENTION
11th October 2023

[Click to Register Now](#)

The UKMHA arranges a series of events throughout the year for the benefit of its members



Membership of the UKMHA offers you many benefits but what you might not know is that the value of membership is calculated to be worth at least £20,000 when looking at the full package. But in addition to this, annual deliverables could be worth many thousands of pounds to your business.

We provide:

- Effective Business Support
- Professional Development through training and upskilling
- Insightful Market Intelligence
- Better Networking
- In short, all the tools you need to give your business competitive advantage

Member Benefits

- Free publications, including industry-leading documentation such as Guidance Notes, Safety Alerts, Fact Sheets and much more
- Discounts to events, exhibitions and training
- Forklift Watchdog, Stolen Forklift Register and Member Directory/Find Members facility
- Free Access to Helplines
- Expert Guidance to ensure full compliance at all times

Events

- National Safety Convention
- National Forklift Safety Day
- Thought Leadership seminars
- The Archies Awards
- Annual General Meeting
- Regional Meetings
- Annual Golf Day



Tiers of Membership

Full

- Manufacturer
- Dealer
- Trainer
- Supplier/Services

Associate*

- Associate
- Trainer
- Supplier/Services

Safe User Group

* Associate Membership is a limited option and can only be used for two years unless a discretionary extension is granted by the UKMHA board.

Click the link below for more details on becoming a member.

[Become a Member](#)

From insightful Thought Leadership presentations to relaxed social occasions ideal for networking – check out what's coming up.

Regional Meetings

Midlands Region

When: Tuesday 19th September

Where: Purecraft and Kitchen, 30 Waterloo Street, Birmingham B2 5TJ

What's Included: Three-course meal, Formal Beer tasting

North Region

When: Thursday 21st September

Where: Headlam Hall Country House Hotel & Spa, Darlington DL2 3HA

What's Included: Two-course meal

Optional nine holes of golf is available at £15 per person, to be booked directly with the hotel and at the member's own cost.

South East Region

When: Tuesday 26th September

Where: Ivy Hotel, Writtle Road, Margaretting, Ingatestone CM4 0EH

What's Included: Finger Buffet

South West Region

When: Thursday 28th September

Where: Zerodegrees, 53 Colston Road, Bristol BS1 5BA

What's Included: Dinner/Beer tasting

UKMHA National Safety Convention

When: Wednesday 11th October

Where: CBS Arena, Judds Lane, Coventry CV6 6GE

A-SAFE keep hazards at bay with new traffic gate

A-SAFE, the workplace safety specialist, has unveiled its new Traffic Gate, which is designed to enhance safety and efficiency in warehouses and logistics centres.



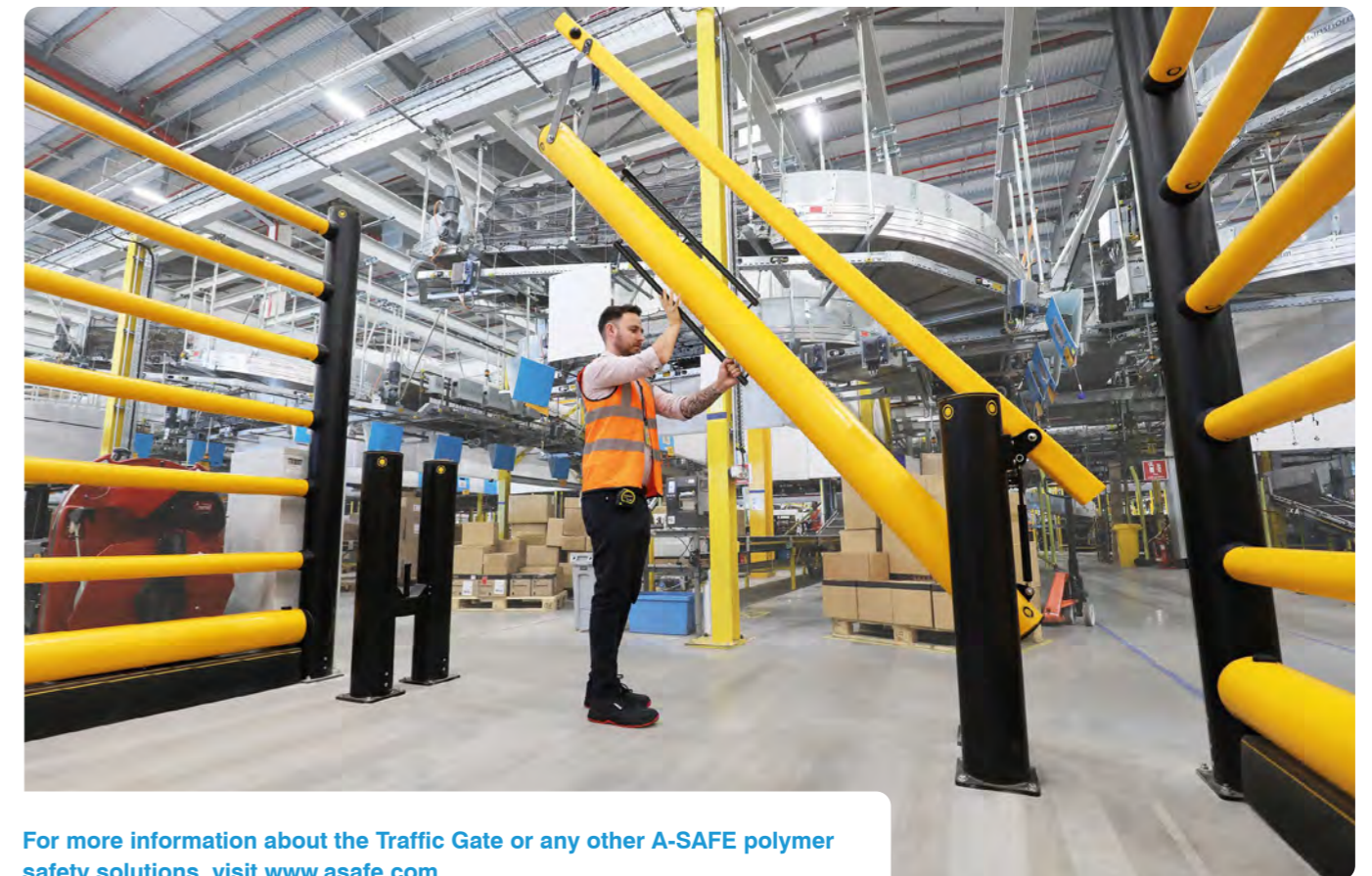
The Traffic Gate provides vital protection for workers by segregating them from moving vehicles in high-traffic areas, such as goods in and out areas. In addition, the advanced polymer gate is designed to protect loading dock entrances and doors from workplace vehicles weighing up to 3 tonnes and travelling at speeds up to 6.5mph.

Available in three widths; 2 metres, 2.5 metres and 3 metres, the A-SAFE Traffic Gate also features an ergonomically designed grip handle and gas assisted lift mechanism for ease of operation. The positive lock feature automatically secures the gate in an upright position, eliminating the risk of the rail falling and causing injury, making it much safer and easier to operate than alternatives on the market.

Featuring an ergonomically designed grip handle and gas-assisted lift mechanism, the Traffic Gate is designed to be easily accessible for most employees to lift and reduces the risk of joint and muscle strains when compared with heavier gates. The positive lock feature automatically fixes the gate in position.

“ The team have worked extremely hard on delivering the strongest polymer gate on the market. Collaborating with our customers to identify and develop key features that enhance the user experience and performance. The result is a purpose-built product that offers real benefits in the protection of workers and boosting operational efficiency. ”

James Smith,
Co-Founder and Director, A-SAFE



For more information about the Traffic Gate or any other A-SAFE polymer safety solutions, visit www.asafe.com

HUBTEX to unveil the second generation of its FluX series



HUBTEX, the leading international manufacturer of sideloaders, order picking vehicles, purpose-built industrial trucks and special equipment for transporting long, heavy and bulky goods, has launched a new generation of its FluX Series.

The second generation FluX has been designed for increased efficiency in the handling of both pallet and long-load transport in a single vehicle. Capable of operating as a front and sideloader makes the new 3T FluX 30 suitable for a wide range of sectors, from the timber and metalworking industries, through to the building materials trade.

For the new model, HUBTEX has moved the driver's cab to the middle of the vehicle, giving the operator an

uninterrupted view towards the load and the surrounding environment, thus aiding safety. This improved visibility is enhanced by the vehicle's new, more compact dimensions which include a new mast tilt feature. Being up to 20% smaller than its predecessor, means the new FluX is more manoeuvrable and agile in tight spaces.

The innovative design has made access to individual components far easier, with subsequent benefits for servicing and programmed maintenance.

Being up to 20% smaller than its predecessor, means the new FluX is more manoeuvrable and agile in tight spaces.

HUBTEX.
WE CREATE THE UNIQUE.

The switch from a four to a three-wheel running system has done nothing to impair the features that people have come to expect from HUBTEX in terms of ergonomics and freedom of movement. For example, the new FluX has retained the spoked steering wheel and joystick for user-friendly operation, while the spacious driver's cab offers the operator greater comfort, helping to reduce fatigue over a full shift and to ease the burden on jobs that can end up taking a little longer.

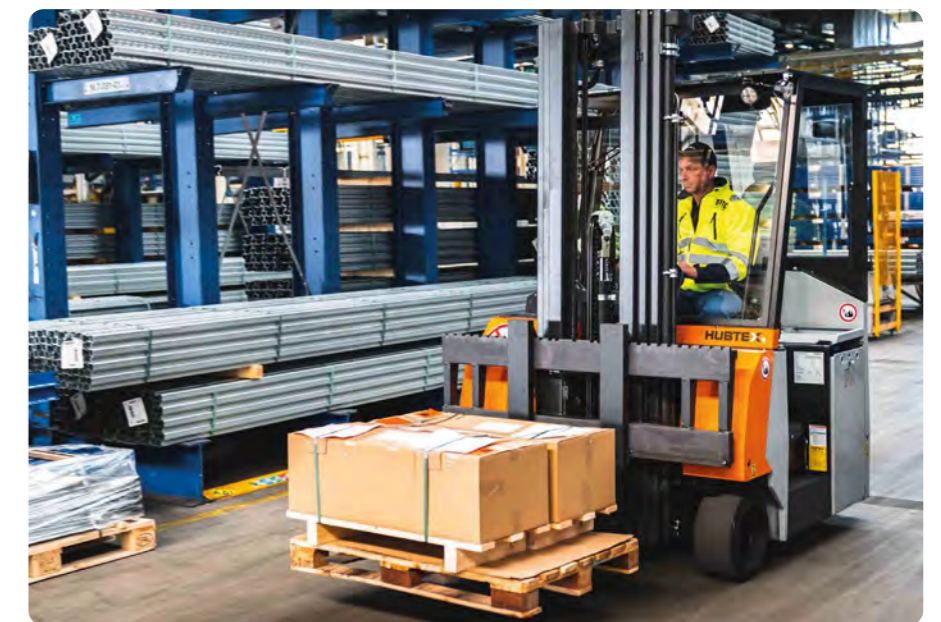
In addition, the patented 360° HX steering has been developed further

to enable it to be fitted to all HUBTEX electric vehicles with a three-wheel running system. The HX steering mechanism permits smooth transitions between steering modes, thus reducing tyre wear. Operators can also wave goodbye to time-consuming and fiddly manoeuvring, resulting in fast throughput times.

The compact multidirectional truck is ideal for combined indoor and outdoor use in the warehouse thanks to its soft elastic tyres and a maximum speed of 12 km/h, while its large battery (48 V, 930 Ah) means it can go on for more than a whole shift. An optional

You can find more details about the FluX [here](#)

Powerful and manoeuvrable – for both indoor and outdoor use



lithium-ion battery provides very quick charging, supporting its use in a multi-shift operation.

HUBTEX products are designed to improve the efficient flow of materials and to allow goods handling in the narrowest of aisles. HUBTEX has built up a strong reputation for comprehensive advice, global service and innovativeness. The 500-strong company, headquartered in Fulda, Germany specialises in finding precise solutions to every customer requirement: from basic models to advanced designs.

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THE MHE ALTERNATIVE IS ORANGE

SPECIALISING IN BESPOKE ELECTRIC
HANDLING SOLUTIONS FOR OVER 30 YEARS!



FLUX

Up To
3.0 T
Load Capacity

ELECTRIC COUNTERBALANCE FORKLIFT

The new FluX series handles both pallets and long-load transport in a single vehicle! Featuring our innovative 360 degree HX steering system for smooth changes in direction, the FluX is **suitable for the timber, metalworking, and building materials industries.**



NEXX

Up To
3.0 T
Load Capacity

ELECTRIC MULTIDIRECTIONAL REACH TRUCK

The NexX offers efficient pallet and long load handling thanks to its **compact and manoeuvrable design.**



MAXX

Up To
4.5 T
Load Capacity

ELECTRIC MULTIDIRECTIONAL SIDELOADER

The award-winning MaxX Electric Multidirectional Sideloaders is an **economical alternative to gas and diesel options.**

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B&B Attachments optimises pallet handling with innovative PSV-ULTRA

B&B Attachments, the leading manufacturer and supplier of forklift truck attachments and material handling solutions, has added to its lengthy list of products with the clever and cost-efficient pallet handling system, PSV-ULTRA.

PSV-ULTRA is an innovative system which aims to improve pallet handling and accelerate the flow of goods during the logistics process.

The system works by allowing the forklift operator to place a loaded pallet into the device, the truck then pushes the new pallet under the load and into the PSV-ULTRA system, which quickly and efficiently exchanges the pallet.

The heavy-duty, roller-mounted slider easily compensates for any height differences between the old and new pallet. Pallets are exchanged and re-palletised in a matter of seconds,

regardless of the pallet type. The pallet changer does not require any additional drive energy or complex hydraulics, and operating personnel can be trained in just a few simple steps to carry out the pallet change.

This patented pallet sliding device is used in various industries around the world, for effortlessly swapping pallets whilst under a load. The system enables a smooth transition from wood to plastic pallets (including H1 hygienic pallets) or aluminium pallets. The PSV-ULTRA can be made in stainless steel for hygienic areas or cleanroom production.

The benefits of PSV-ULTRA include:

- Now you can change pallets faster than ever before
- Changing pallets can be carried out easily by one person working comfortably with a forklift
- The pallet change works completely without elaborate hydraulics or energy-consuming motors
- The operating staff can be trained with a few simple steps and can perform pallet changes quickly

For more details visit [the link here](#)



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Crown receives 2023 IFOY Award for its SP 1500 Series order picker trucks

Crown has added to its impressive trophy haul by winning the 2023 International Intralogistics and Forklift Truck of the Year (IFOY) Award in the 'Warehouse Truck Highlifter' category for its new SP 1500 Series high-level order pickers.

The order pickers feature an innovative and ergonomic operator area with unprecedented all-round visibility and enhanced functionality to make order picking easier and safer. Industry-leading lift truck performance combined with travel speeds of up to twelve kilometres per hour set this forklift apart from the competition.

According to the IFOY jury, the SP 1500 Series order picker sets new standards for efficient order picking.

"The SP 1500 Series scores points for performance, efficiency and ergonomics," explains Anita Würmser, executive chair of the jury. The panel of internationally renowned trade journalists attested to the lift truck's countless innovations in terms of productivity, ease of use and connectivity, as well as the high value it offers customers.

“ This award not only recognises our accomplishments but serves as an incentive to continue innovating. At Crown we work tirelessly to make true high performance a reality for our customers. We are proud to successfully set milestones as we continue to seek the highest level of work efficiency possible. We are guided by high quality standards with a primary focus on productivity, ergonomics and safety. ”

Ken Dufford, ,
Vice President, Crown Europe



The SP 1500 Series scores points for performance, efficiency and ergonomics.

CROWN

STILL celebrates another IFOY win

Crown wasn't the only UKMHA member to taste IFOY success this year. STILL won its eleventh IFOY Award in the 'Warehouse Trucks Lowlifter' category for its hand-guided low lift pallet truck, the EXH 14-20 Plus.



“ The IFOY Award is a prestigious award and a valuable seal of quality for forward-looking intralogistics solutions. It shows once again how much innovative spirit and clear customer focus in the development of new products pay off and lead to measurable success. ”

Frank Müller,
Senior Vice President,
STILL Brand Management

The EXH 14-20 Plus series has been designed to master a multitude of logistical challenges. For example, the hand-guided low lift pallet truck is considered ideal for the horizontal transport of goods, for last-mile deliveries or loading and unloading on the ramp, but also for simple order picking activities.

The entire series can be optionally equipped with lead-acid or lithium-ion batteries. STILL highlighted the unique

tiller head design, where its buttons enable intuitive handling at all times, both for left and right-handed operators.

The integrated display offers users a clear view of all relevant vehicle data such as battery charge status, operating hours or the respective driving programme. The truck can also be specified with the STILL touch display, which bridges the gap between smartphone operation and warehouse technology equipment.

UKMHA
MEMBER

BOOK A STAND AT IMHX 2025

Did you know, as a **UKMHA Member** you can receive a **20% discount** on all stand bookings before the end of **January 2024!**



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IMHXTM 2025
THE LOGISTICS SOLUTIONS SHOW
9 - 11 September | NEC Birmingham, UK

ELOKON helping large brewery achieve a zero accident record

ELOKON

ELOKON, which develops and implements innovative safety and assistance systems for the intralogistics sector, is working with Switzerland's largest brewery, Feldschlösschen to help it achieve a Zero Accident safety record.

The brewery produces and bottles dozens of different beers as well as a wide variety of mineral waters and soft drinks. It is a busy environment with seasonal fluctuations dictating high levels of throughput. As such, employees are often working in close proximity to moving forklift trucks.

As safety is the company's number one priority, its Zero Accidents strategy aims to reduce the yearly number of safety-related incidents to zero by 2030. To help it achieve its goal and to generally enhance safety on a daily basis, Feldschlösschen began using ELOKON's ELOshield assistance system in 2022.

"Our fast-paced handling procedures mean that our forklifts and pedestrian employees are constantly on the go. Although there have been no serious accidents so far, we wanted to take preventive action to give our team an even better level of protection," said Martin Waldmeier, Warehouse Manager at Feldschlösschen.

"Our goal was to exploit the latest technology to benefit from the most advanced factory logistics when it comes to safety. Together with forklift manufacturer Jungheinrich, we chose to partner with ELOKON, as the company has a wealth of experience and technical expertise in the beverage sector."

The partnership has seen existing trucks retrofitted with a digital assistance system and specific areas of the warehouse can now be monitored and secured using stationary antennas.

The ELOshield mobile warning system was specified due to its ability to protect both personnel and forklifts from accidents in all of the company's

hazardous areas. When warehouse personnel or other vehicles get too close to a forklift, the system sends out visual and acoustic warnings. The ultra-wideband technology (UWB) ensures people and vehicles can be quickly detected and alerted, even in blind spots and through obstacles. In addition, UWB is unaffected by other radio signals such as WLAN, Bluetooth or RFID.

Personnel working in high-risk zones are supplied with portable personal transponders which they wear or carry. These modules emit acoustic or vibration warnings if a forklift or any other industrial vehicle is approaching. The warning zone can be configured to range from one to 15 metres.

“ The assistance system has been a complete success. The entire team fully endorsed the project and now feels safer in their working environment. ”

Martin Waldmeier,
Warehouse Manager, Feldschlösschen

Baumann launches its latest in high performance electric sideloaders in the UK

Visitors to the UK's Magna Science Adventure centre, a former steelworks, were treated to the UK launch of Baumann's latest in high performance electric sideloaders.

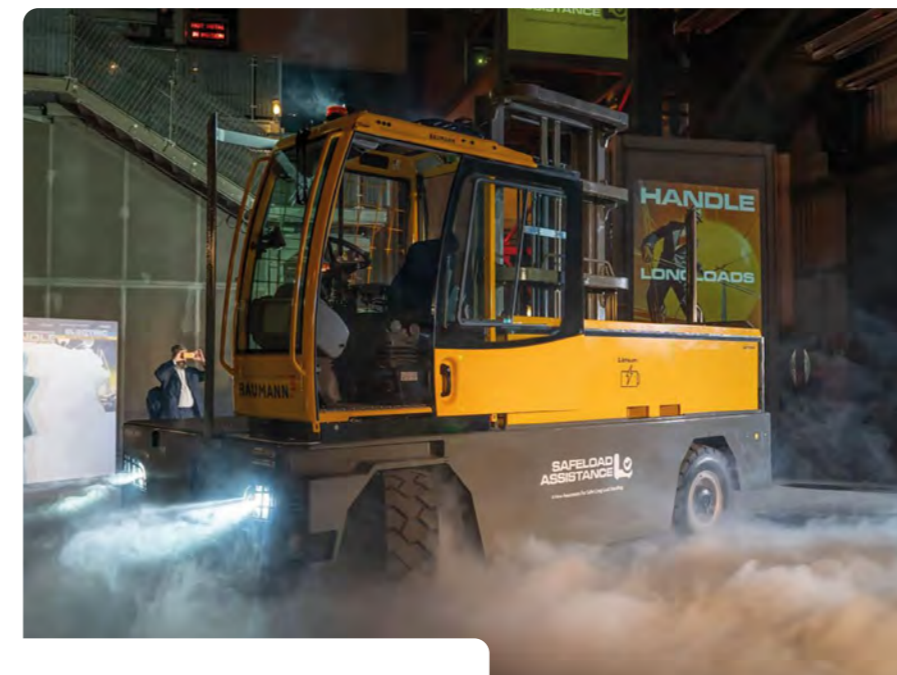
Stilt walkers, street artists and AI inspired videos were just part of the dystopian-themed experiential launch, as Baumann's 'Department of CoRrections' educated the guests on the best way to carry and handle long loads.

The EGX X-Plus is the culmination of a decade of work, featuring the innovative SafeLoad Assistance, a system designed to help prevent tipping incidents and improve overall safety in long load operations.

The 120-volt EGX range is also equipped with extended outreach, lead acid or lithium-ion batteries and highly efficient new motors featuring

vector control technology. The combination of higher voltage and vector control provides improved motor responsiveness, resulting in smoother acceleration and deceleration, increased battery longevity and more precise load handling.

The EGX also features an upgraded version of Baumann's award-winning VRS (Variable Reach System) Archimedes screw outreach system, whilst the lithium-ion battery option is another first for Baumann. Lithium technology provides long operating times and fast charging, allowing for more efficient use of time and resources.



CAVAION SIDELOADERS
BAUMANN

Doosan Bobcat appoints Gary Hornbacher as new EMEA President



Doosan Bobcat has announced the appointment of Gary Hornbacher as the company's new President for the Europe, Middle East and Africa (EMEA) region.

He will be based in Dobris, Czech Republic, where the company has consolidated its manufacturing facility, R&D centre, training institute and EMEA headquarters onto one campus spanning an area of 120,000m².

Hornbacher has served in a diverse range of roles during his 36-year tenure with Doosan Bobcat. He brings extensive experience in Sales & Marketing, Product Management, Strategy, and Total Quality Management to his new role. Prior to coming to EMEA he was Vice President of Channel Development & Training at Doosan Bobcat North America.

In his new role, Hornbacher will focus on a people-first culture by creating a collaborative environment where people can thrive and by leveraging individuals' talents to accomplish amazing achievements.

"I am thrilled to join the dynamic Bobcat EMEA region, and I look forward to again serving alongside our team," said Hornbacher.

Kalmar medium and heavy forklift trucks selected by leading Italian logistics service provider

Kalmar, part of Cargotec, has received a large order to supply a leading Italian logistics and equipment rental service provider with 13 Kalmar forklift trucks and an option for further four units for use in the most demanding steel-handling applications.



The agreement was booked in Cargotec's Q2 2023 order intake. The machines are scheduled to be delivered during Q1 2024 and Q2 2024.

The customer is a long-term partner of Kalmar and one of the company's longest-standing customers in Italy, operating a fleet of Kalmar forklifts of varying models.

Marco Tosi, Country Director, Kalmar Italy, said: "Our Italian frontline team has built a strong relationship with our local customers, who value highly the excellent reliability that Kalmar equipment is known for, especially in challenging applications like steel handling. We are delighted to be able to support customers with their fleet-renewal programmes going forward."

£3 million JCB investment fuels EMR's greener future

JCB has landed its biggest ever UK order for electric equipment after EMR, a global leader in sustainable materials, bought 50 electric Teletruk models, in a deal worth more than £3 million.

EMR recycles over eight million tonnes of metals and plastics each year – anything from an aircraft carrier to a can. It has purchased the fleet of JCB electric Teletruk models for handling non-ferrous metals and end-of-life vehicles, across its nationwide UK sites. Supplied by dealer Gunn JCB, they replace an existing fleet of competitive diesel models.

Giles Mogg, EMR's Regional Commercial Manager, said: "We believe we have a key role to play to help protect our planet for future generations. The switch to JCB electric Teletruks is one of a number of significant steps we have taken to reduce the carbon intensity of our business, on our journey to be carbon net-zero by 2040. They are fantastic, productive machines that will make a positive difference to our fleet."



The JCB 30-19E and 35-22E electric Teletruks are part of a new generation of innovative products from the JCB E-TECH range of equipment, which deliver zero emissions at point of use without compromising performance. The forward reach electric forklifts feature a unique telescopic boom and are capable of a full 8-hour shift on a single charge.

Has the upswing in female lift truck instructors begun?

In the 24 weeks leading up to the end of February 2023, 2.1% of all delegates qualifying as RTITB Lift Truck Instructors or Pallet Truck Instructors identified as female. The training specialist said this figure was well above average, considering that overall, only 0.37% of all current RTITB Lift Truck Instructors are female.



“Workforces in the logistics and warehousing industries continue to be male dominated, with a shortage of skilled people to fill vacant roles, it's vital that our industry is seen as a more attractive option, with great career opportunities. And that those opportunities extend to people of all genders, ages, and backgrounds.”

Laura Nelson,
Managing Director,
RTITB

However, feedback from women working in the industry shows there is still work to do to engage more females in material handling Instructor and Operator roles.

Linda Currey, a Lift Truck Instructor with Transport Training Academy in Manchester, said: "When I have gone to the courses, the males look at me as if to say, 'What is a woman doing here?' I was the only female on any of the courses I have been on."

"Likewise, we get a small percentage of females for our forklift operator training, but those that come through do very well."

Nicola Dugdale, Managing Director of Specialist Training and Consultancy Services Ltd, has been a qualified RTITB Lift Truck Instructor since December 2000. She said: "The main

challenge really is dealing with people's expectations. These expectations are not only about being female but also young too. I first became qualified as a RTITB Forklift Instructor when I was 25."

"At the end of a training day, I've often had a comment saying they were initially surprised to see a female instructor but in fact they enjoyed it and it was probably the best course they'd attended!" she adds.

In total, there are still fewer RTITB female Lift Truck Instructors than there were 10 years ago. However, perceptions of the industry may be changing, which could positively impact this.

"I have found the younger generation don't have the same expectation that Instructors will

be male. Therefore, new female Instructors may not have the same experience I did, and any obstacles may eventually diminish," said Nicola Dugdale. "If someone is passionate about the sector, I recommend they give becoming an Instructor a go, whether they are male or female."

With nationwide shortages of candidates to fill Lift Truck Operator positions, the industry is now keen to train more new operators to meet demand. This is evidenced by the number of trained Lift Truck Instructors joining the RTITB Register of International Instructors increasing across 2022.

For more information, visit www.rtitb.com

Hyster expands UT series with new 7 tonne trucks



Hyster has launched a new series of IC forklifts, which have a capacity of up to seven tonnes and are designed for a wide range of material handling operations.

The Hyster H4.0-5.0UT and H5.0-7.0UT6 forklifts are versatile additions to the existing range of UT electric and IC lift trucks and warehouse equipment. This series is well suited to operations seeking lift trucks that are easy-to-use, with a low cost of ownership at lower operating hours.

Hyster said the lift trucks were ideal for less arduous tasks. With capacities from four tonnes to seven tonnes, and a choice of front-end equipment options, the H4.0-5.0UT and H5.0-7.0UT6 lift trucks are designed and built to strike an optimum balance between a low cost of operation and high productivity.

The lift trucks are equipped with high quality and durable Kubota SI and CI industrial engines, compliant to the latest Stage V emission regulations for the EU.

Briggs Equipment is one of the companies supplying the new trucks and anyone wanting more information should email info@briggsequipment.co.uk

Hitec marks 37 year partnership with picture frame specialist

Wellingborough-based Hitec is celebrating a four-decade supply deal with one of its long-standing customers. The company has been supplying Bedfordshire picture framing specialist Larson-Juhl with its material handling needs since 1986.

Larson-Juhl is the UK's largest picture framing supplier and wholesaler, offering a unique, high-quality range of mouldings, mount boards and materials.

Steve Adams, Warehouse Operations Manager at the Larson-Juhl site in Kempston said: "As a company we are loyal to our suppliers and our partners, there's a reason we've had a 37-year relationship with Hitec, what they offer we can't get from anywhere else and they've never let us down.

"Hitec always provide the best quality service, they're very responsive to our needs, and the Engineers themselves are great lads and they get on well with our team."

In addition to selling forklifts, Hitec also provides top quality training. The company said it recognised that the right training could keep a business and its workforce safe, which was one of the reasons Larson-Juhl entrusted it to organise training for its staff after taking delivery of its new fleet, which includes a Flexi truck, a four-way directional Combilift to load stock on to the warehouse's special cantilever racking, a Combilift order picker, WR4, a BT Rolatruc order picker and a Hyster PPT.

For more information on Hitec visit www.askhitec.co.uk

“ Helping organise the training made sure our people knew how to use the trucks safely. ”

Steve Adams,
Warehouse Operations Manager,
Larson-Juhl



Hitec
LIFT TRUCKS
a Briggs Equipment company

HANDLING LONG, BULKY AND HEAVY LOADS EASILY AND SAFELY!



THE NEW FLUX MULTIDIRECTIONAL COUNTERBALANCE TRUCK

ADAPTABLE AND INNOVATIVE

- Handle both standard pallets and long loads.
- Patented 360 degree HX steering allows operators to change from crosswise to lengthwise travel without stopping.



WATCH THE
FLUX IN ACTION!

HUBTEX.
WE CREATE THE UNIQUE.

UKMHA Member Audit: Your Badge of Honour



Our member audit is specially designed to ensure that the Association's Full Dealer Members are legislatively compliant and they follow industry best practice in all other areas that are not necessarily covered by legislation. However, in addition to being compliant, members completing our accreditation can also testify to gaining competitive advantage in the marketplace.

Upon joining the UKMHA, new Full Dealer Members are required to abide by a stringent Code of Practice (CoP) and complete the Member Audit as part of the onboarding process.



The CoP is a commitment on the part of all Dealer Members to deliver competent service to customers, with all work conducted by fully trained engineers, using high quality parts, the use of a UKMHA-approved hire contract and for full peace of mind, have in place insurance cover of more than £5m.

The pledge undertaken by Dealer Members means that they will take their time to understand the needs of their customers and that the equipment supplied is right for the customer's requirements.

Above all, UKMHA Members are required to behave with integrity.

Underpinning the CoP is the UKMHA's thorough Member Audit. The audit has been developed specifically for the material handling equipment industry and is intended to be a real badge of honour for the member achieving accreditation. Our audit is unlike many accreditations available via the internet. Many of these use online questionnaires that can be vulnerable to malpractice.

“ Above all, UKMHA Members are required to behave with integrity. ”

What happens during a Member Audit?

What makes the UKMHA Audit different is that our own Compliance Manager, Lee Medway undertakes a physical on-site visit to personally inspect more than 100 audit criteria. These cover legally required areas including safety, health, risk management and environment procedures. A highly effective independent health check, the audit enables our Compliance Manager to share best practice and offers complete peace of mind because the advice and support he offers helps ensure audit accreditation is achieved and is free of charge.

What are the Benefits to Your Customers?

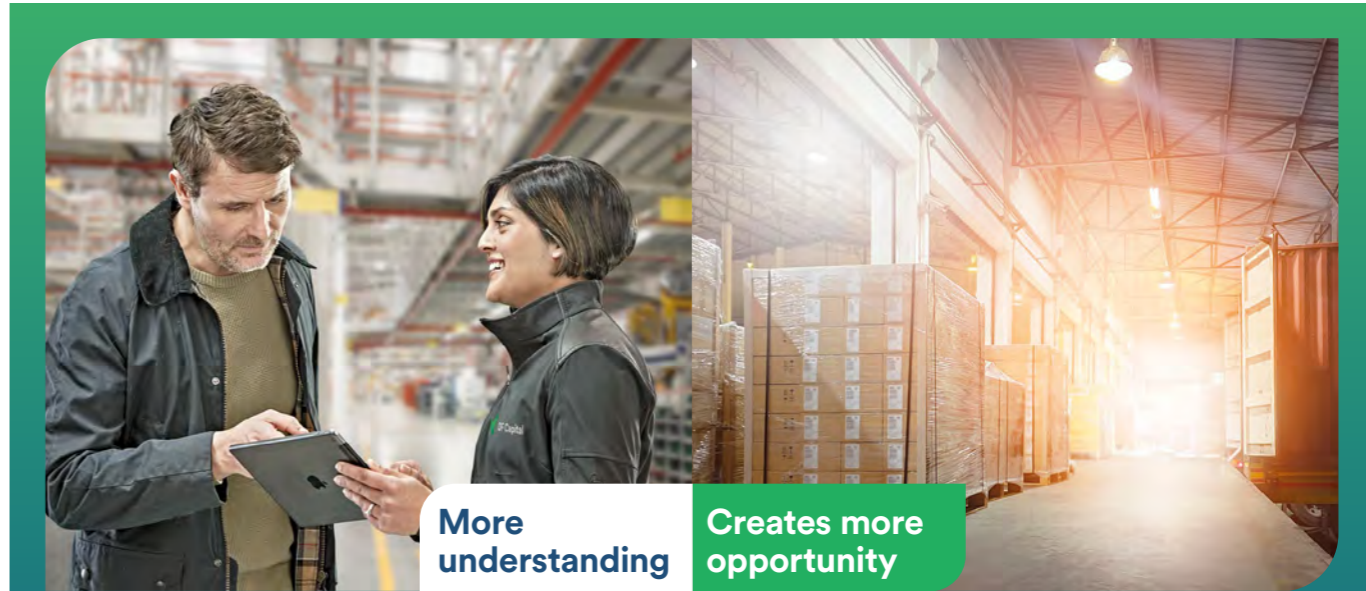
The benefits to your customers from receiving accreditation are many. Customers can be confident that employing the services of an audit-accredited Member mean they are partnering with a company that has an ethical business attitude, one that fully abides with the Association's CoP and is legislatively compliant. Also, by using a UKMHA audit accredited company, customers know they will have full traceability and accountability.

Why undergo Audit Accreditation?

Feedback from new dealer members unanimously indicates that one of their primary reasons for joining the UKMHA was to achieve audit-accredited status. Achieving accreditation means they can offer their customers an enhanced level of service, crucially giving their business a competitive edge in the marketplace.

What accreditation gives to you?

The UKMHA provides both new and existing audit compliant members with an accreditation certificate that they can display in their premises, also a set of compliance logos that can be displayed in their email footers, on vehicle livery in conjunction with all marketing materials. The audit logos can also be displayed on the Member's website, so new and existing customers can identify the company as an accredited business. The logo will also be evident on the Member's profile within the Find Members section of the UKMHA website, so the member would appear if 'audited' was used as a search parameter by prospective customers.



Every business has its own goals and ambitions. We work with equipment manufacturers and dealers to provide practical and straightforward finance solutions that could help grow sales, improve profitability and free up working capital.

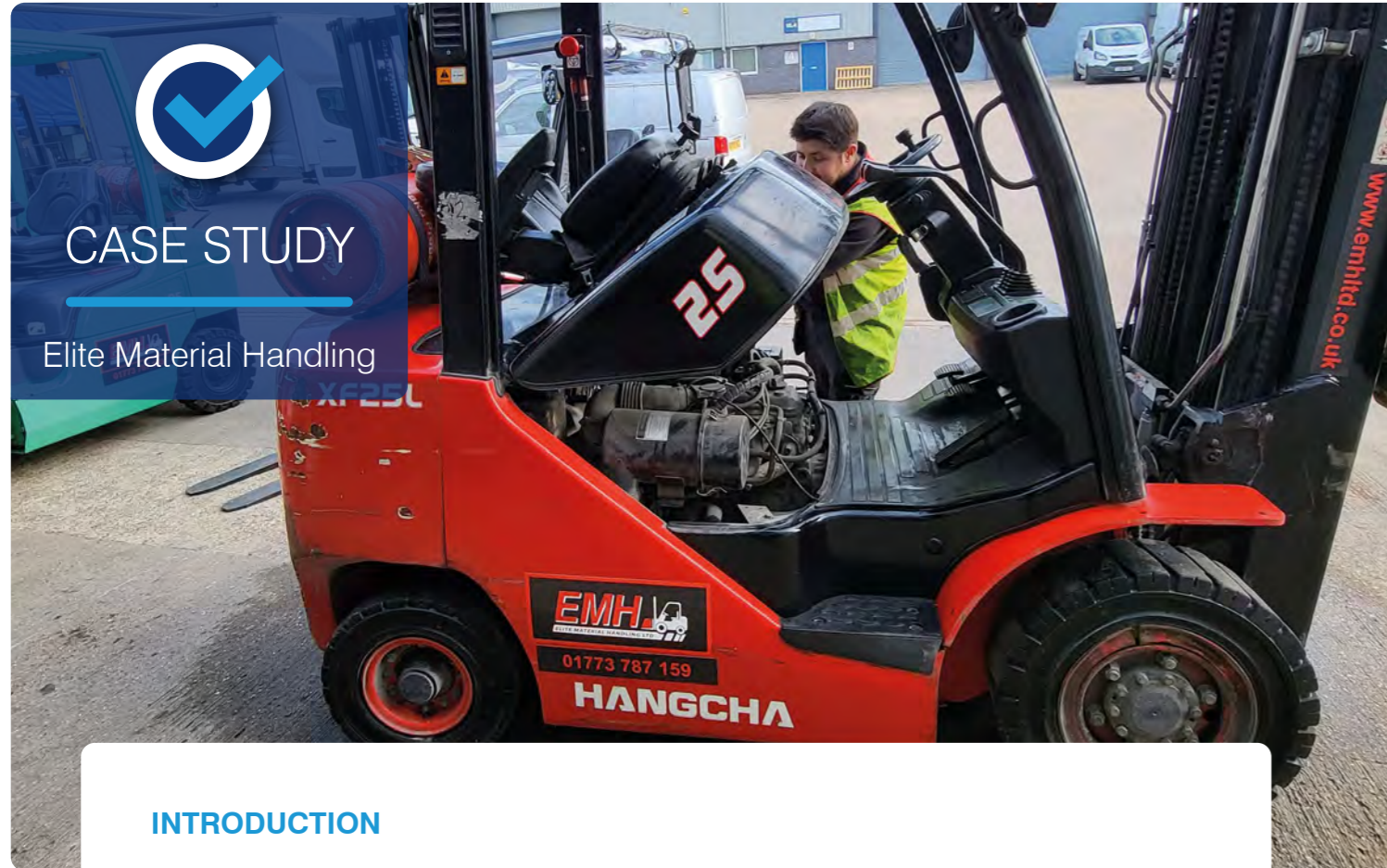
Talk to our team of industry experts about which of our inventory finance solutions is right for you.

To find out more:
 ☎ 020 3937 6390 ✉ enquiries@dfcapital.co.uk 🌐 dfcapital.bank



Terms and conditions apply, subject to status and affordability. Any asset used as security may be at risk if you do not repay any debt secured on it.

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CASE STUDY

Elite Material Handling

INTRODUCTION

EMH Ltd is an independent forklift truck dealer serving the East Midlands and South Yorkshire, including Nottingham, Derby, Leicester, and Sheffield. Located in new premises in Riddings, near Alfreton, the family-owned company employs five people and in addition to truck sales, it also hires and services material handling equipment, as well as providing Thorough Examination inspections and driver training repair services.

The company stocks Hangcha and Combilift trucks and its customer base operates in a diverse range of sectors. It is active in the construction sector, especially the concrete industry where it has customers who are contractors working on the HS2 high speed rail project. In addition, it has customers in the warehousing and manufacturing sectors, as well as in healthcare, where customers work with local hospitals.



CHALLENGE

Having relocated to new premises, the family-owned business was looking to expand and wanted to find a way in which it could attract new and larger customers. It knew it had to make a strong case for itself and identify the best means of giving itself a competitive edge in the marketplace so it would stand out from the crowd.



SOLUTION

As a Member of the UKMHA, the company was approached by the association and invited to take part in a Member Audit to secure full accreditation.

Jack Taylor, Sales & Key Account Manager, UK & Europe said: "We had been steadily ticking over but lately we began looking at how we might expand the business. When the UKMHA got in touch with us inviting us to take part in the audit we were happy to accept the offer and I'm really glad we did because it's helped take the business to a new level.

"The audit highlighted a few issues for us, in particular the risk assessments we were running in the workshop. Rectifying this has given us the peace of mind that we're doing all that we should be."

"It was the confidence we gained from this that encouraged us to take the business to the next level. In essence, we adopted the approach of a much larger company. As a result of our success, we are now looking to expand our customer base even further.

"We couldn't fault Lee [Medway]. The help he was able to give was second-to-none and the support was absolutely fantastic. There was around five or six points that he highlighted to us and having made the improvements it has saved us a lot of time and helped attract a lot of new business."



OUTCOME

Continuing, Mr Taylor said: "The audit accreditation has helped us with one customer in particular. The business operates in the renewable energy sector, and it was looking for a reliable material handling supplier that had undergone full accreditation. They could see we had full audit accreditation and that gave them confidence in us.

"It also helped us because instead of having to send over a lot of documentation justifying what we could do, we simply sent them a copy of our accreditation certificate and that was that they were happy to deal with us.

"As we try and find new customers we can now simply send out a copy of the certificate and this is all the proof most businesses need to guarantee to them they are working with a professional company that has their best interests at heart. **It truly is a Badge of Honour.**

“ I would happily recommend the Member Audit to anyone. They will invariably find things that can be improved upon. I think it should be mandatory to have one of these audits, that way you would weed out a lot of unscrupulous companies and help make the industry safer for all.

'It has certainly helped us to be a better business. We've undergone significant growth and are now taking on new, and larger customers. **”**

Jack Taylor
Sales & Key Account Manager,
UK & Europe, EMH Ltd



Elite Material Handling
Unit 3 Block 17, Amber Business Centre
Greenhill Lane, Riddings, Derbyshire DE55 4BR

01773 787159 | www.emhltd.co.uk



CASE STUDY

Spartan Forklifts



Spartan awarded UKMHA accreditation

We're better than the rest... and we can prove it.

Lots of people can hire or sell you a fork lift truck... and all will tell you they're the best. But few, if any, can back that up with solid evidence.

WE CAN

Spartan Forklifts has been awarded the national certificate of accreditation from the country's foremost authority on materials handling: the UK Material Handling Association (UKMHA).

As members of the UKMHA, Spartan Forklifts abides by a stringent Code of Practice. The Code is evidence that we are competent to offer expert advice and specify the most appropriate equipment.

It means we deliver robust, prompt service support carried out by fully trained engineers, use high quality parts and are backed by insurance cover of more than £5m.

Underpinning the Code of Practice is the UKMHA's rigorous Audit. Developed specifically for the fork lift truck industry, it is unlike many accreditations that use an on-line questionnaire. Instead, a Compliance Manager from the UKMHA undertakes a physical on-site audit to inspect more than 100 criteria, across areas of business operations including safety, health, environmental and risk management.

UKMHA Compliance Manager Lee Medway carried out the audit, he explains why the process is so important: "The audit is designed to give customers real peace of mind. As an UKMHA audit accredited company, they know that Spartan Forklifts has measured up to an industry-led health check, works to standards demonstrably higher than unaccredited companies and removes a potentially weak link in your chain of traceability and accountability."



SPARTAN
FORKLIFTS

01274 608733

www.spartanforklifts.co.uk

“ Why would you settle for anything less? ”

THE CFTS EXAMINER NEWSLETTER

EXAMINER





Matthew Kennedy
CFTS Technical Manager for the South,
Birmingham and the West



Going from strength to strength

The team at CFTS has been very busy over the last few months. Technical Managers Matthew Kennedy and Adrian White have been on the road in recent weeks conducting member audits and sharing best practice updates. These have been very well received and it's great to hear that members are dedicated to ensuring they follow the correct standards and guidance.

As well as supporting Thorough Examination providers, the team has been spreading the word to equipment owners about the importance of safety inspections by attending various events such as LAMMA at the start of the 2023, with more events planned for 2024 (see more on page 30).

We are pleased to welcome more companies to our ever-growing nationwide network of CFTS-accredited providers (for the list see page 35). It seems that an increasing number of customers recognise the importance of using a provider that can prove it works to a high industry standard, and we hope this trend continues.

Our Training Manager Kevin Michel has also covered many miles travelling round the UK delivering a variety of training courses. You can find out more about CFTS Training on page 33.

Over the next few pages we have provided updates on some important changes to the CFTS website and Member Hub (page 31) as well as some exclusive insights from CFTS members (page 32).

We have also offered some guidance and advice regarding a recent issue that some providers are coming across when completing Thorough Examinations. For more information see page 36.

We hope members and equipment owners alike will find this information useful. If you are thinking about gaining accreditation, please don't hesitate to visit our website to find out more about CFTS Thorough Examinations.



Adrian White
CFTS Technical Manager for the North,
Scotland and Ireland



Kevin Michel
CFTS Training Manager

www.thoroughexamination.org



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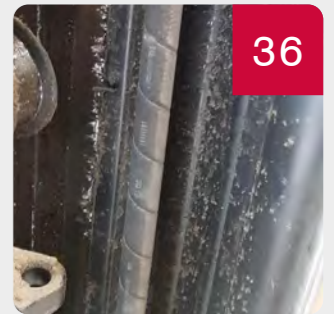
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IMHX 2022

The CFTS team had a great time attending IMHX 2022. Our Technical Managers Matthew and Adrian, along with our Training Manager Kevin, were on hand to share guidance on Thorough Examinations for those working across the sector. It was a fantastic opportunity to catch up with existing members, and welcome new ones, while spreading the word about the CFTS standard and the importance of proper safety inspections.



LAMMA 2024

Following on from a successful show visit in 2023, CFTS will once again be exhibiting at LAMMA – the UK’s premier agricultural show – on the 17th and 18th January 2024.

Matthew and Adrian will be in attendance to share insight into Thorough Examinations with those working in the agricultural sector. If you’re visiting, be sure to stop by stand 130 in Hall 6 and say hi.

Got customers who are attending LAMMA? Let them know that CFTS will be available to share the latest advice on how to ensure safe and compliant agricultural equipment.



CFTS at LAMMA 2023

HSE confirm agriculture, forestry, and fishing has the highest rate of fatal injury per 100,000 workers



The most recent figures released by HSE confirm agriculture, forestry, and fishing has the highest rate of fatal injury per 100,000 workers of all the main industrial sectors.

CFTS has been working with the agricultural sector for a number of years to improve machinery safety, but much more must be done. There are many different causes of accidents and injuries, but a significant number could be eliminated by routine inspection of the equipment, both by the operator before every shift and by a competent person at least once a year.

For more information on how CFTS is supporting the agriculture industry, visit our website [here](https://www.thoroughexamination.org).



CFTS user roles

CFTS has updated the members’ area to allow members to add more users with different access privileges depending on their role.

Group Managers (aka Directors) have now become Company Administrators. Depot Managers have now become Depot Users. A guide has been added to the CFTS Members’ Area which outlines what privileges are assigned to each role. It also includes instructions on how to add new users if you are a Company Administrator.

For more information login to the members area at www.thoroughexamination.org/login

Member reminder

Be sure to regularly update your CFTS account with Competent Person details, depot information, etc.

Only those registered on the CFTS database can conduct CFTS Thorough Examinations.

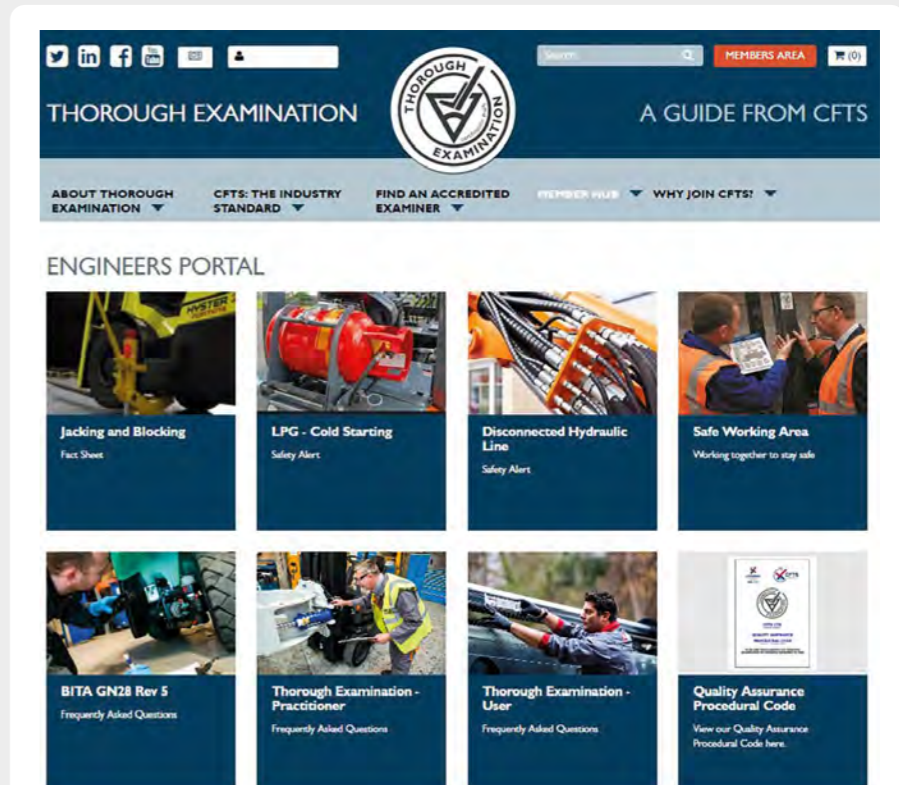
Log in to your CFTS account [here](https://www.thoroughexamination.org/login).

Engineer portal

We have launched a new engineer portal on the CFTS website, where users can download material including fact sheets, safety guidance, and the Quality Assurance Procedural Code.

We have also added a new online shop to the CFTS site where members* can purchase items such as chain wear and fork wear gauges.

**Members with ‘Depot User’, ‘Company User’ or ‘Company Administrator’ roles can access the shop.*



Fork Wear Gauge wins prestigious award



The importance of using the right equipment during Thorough Examinations was further reinforced at the [Archies](#) (the UKMHA Annual Awards for Excellence) when FB Chain scooped the Safety Award for Ancillary Products for its Professional Fork Wear Gauge.

“Simple yet highly effective, indicating, in one precise reading, how much useable working life remains in each fork. By making calibrations easier, it saves time and increases accuracy during vital safety inspections.” **The Awards jury**

One member of the Jury went even further, describing it as “absolutely genius!”

For those responsible for managing forklift operations this sends out a clear message that using the most accurate and efficient equipment is of huge importance.

For CFTS members the success of the FB Professional Fork Wear Gauge delivers a clear and persuasive point of difference between a CFTS Thorough Examination and any other.

Congratulations to FB Chain on their success... and to our own CFTS Technical Manager, Matthew Kennedy who conceived of the fork wear gauge before sharing his vision with FB Chain and finally gaining this ultimate accolade.



Left to right: Award Presenter Phill Bird, Toyota Material Handling; Matthew Kennedy, CFTS; Dan Hargreaves, FB Chain; Archies host Mark Durden-Smith

You can read more about how the gauge came into being and how it works [here](#).

To order the professional fork wear gauge click [here](#).

CFTS Training

CFTS offers several options for accessing Thorough Examination training courses.

NWSLC COLLEGE

Thorough Examination courses are available at North Warwickshire and South Leicestershire College.

[Book Now](#)

2023 NWSLC COURSE DATES

Thorough Examination New Engineer
13th September

Thorough Examination Revalidation
12th September

Thorough Examination Manager
10th October

Book your place on a **New Engineer** course and get a **FREE** chain or fork wear gauge.



Regional on-site Thorough Examination courses

For those who can't attend the college, CFTS also provides regional training courses around the UK, conducted by CFTS Training Manager Kevin Michel. Over the past couple of years, Kevin has trained over 800 engineers from a variety of industries.



“CFTS Training courses aren't just about learning the ins and outs of regulations,” explains Kevin. “Our aim is to build an engineer's confidence and ensure they have the most up to date knowledge. There are a lot of misconceptions out there and engineers are often surprised about what they learn on our courses.”

“We're adding to knowledge they already have and making sure they are clear on everything from using the tools and making calculations, to interpreting the paperwork correctly and covering all the bases for a proper Thorough Examination. We try to reaffirm the dos and don'ts and help engineers on areas they're unsure about.”

“I've been teaching in various capacities for over 15 years and I'm passionate about helping people learn in way that is best suited to them. That's why our courses are not just presentations. There isn't even a need for copious notetaking as they get all material on a USB stick at the end. Instead, the courses are interactive with practical work and open discussions. We have had great feedback from those who have attended in the past. Even after engineers have completed the course, I'm always happy to answer questions that they might have from time to time. All of us at CFTS are here to help members however we can.”

Members can book regional on-site Thorough Examination training by logging in to the CFTS website and visiting the Member Hub.

[Book Now](#)

For more information about training email training@thoroughexamination.org

2023 REGIONAL ON-SITE TRAINING DATES

Exeter, EX5 1FG
19th, 20th & 21st September 2023

Sutherland, IV24 3BP
3rd, 4th & 5th October 2023

Chatham, ME5 8RZ
17th, 18th & 19th October 2023

Leeds, LS12 5JB
24th October 2023 (Scheme Manager)

Sheffield, S25 3Q
21st, 22nd & 23rd November 2023

Denbigh, LL16 5TA
5th, 6th & 7th December 2023



Safety inspections followed to the letter



Work equipment must be regularly inspected to reduce the risk of mechanical failure and potential accidents. But are equipment owners as aware of their obligations as they should be? We spoke with Matt Day of Berkshire Forklift Services, a CFTS-accredited Thorough Examination provider, about the dangers many industries face, and the importance of meeting both LOLER and PUWER.



Is the need for Thorough Examinations widely recognised among industries that use work equipment?

We do about 200-300 Thorough Examinations across all sorts of industries that use lifting equipment, from construction to scrapyards. But in my experience most truck owners and employers aren't actually familiar with the term Thorough Examination. They mostly call it a LOLER and they know they need one, but they don't know why. So we will usually explain what we test and the reasons for that. They often aren't aware of the differences between LOLER and PUWER, so we make it clear that a CFTS-accredited Thorough Examination covers both, and that it is more in-depth than inspections conducted by some other unaccredited providers.

What is the biggest challenge in industrial equipment safety?

Unfortunately, it seems that for some companies, it takes an accident for things to change. You find that some organisations are very safety conscious and are open to doing what needs to be done. Some look at it as just a box ticking exercise. The great thing about CFTS-accredited inspections is that we follow a lot of detailed procedures and have official paperwork where customers can see exactly what has been inspected on their truck, and why in some cases the truck is deemed unsafe. There is more authority to the inspection with a CFTS accreditation. And if the customer disagrees or wants to go against our recommendations, CFTS is there to help us explain it. The backing of CFTS allows you to show your reasoning.



How does being accredited to CFTS benefit you and your customers?

There is more weight behind a CFTS-accredited Thorough Examination because it follows industry recognised standards. Everything is done by the letter and it is traceable. As a provider we know we have the support of CFTS, and for the customer they get peace of mind that they are receiving a detailed inspection.

The training in particular has been invaluable. I did my refresher training recently and it was brilliant. The regional courses made training so much easier to access as I couldn't get to the college.

Importantly, I found that training enables you to stay up to date on industry standards. There are always new developments going on in the sector and training makes you aware of them. And in turn customers benefit from engineers who are up to date on their knowledge and skills. If you weren't part of the CFTS network, you might miss out.

What was also helpful was being able to run questions by the trainer during the day, and then the whole team learns from it. You get to hear from other training providers and their experiences.

The key benefit for me is the amazing support we receive from CFTS. I'm reassured that I'll get help with working out a solution to any problem. Whether I have a technical query or require a second opinion on a question posed by a customer, CFTS is only a phone call away and I will always get the answer I need.



Look for the CFTS Quality Mark as proof of a truly Thorough Examination

A warm welcome to CFTS members who gained accreditation in 2023



SCD Plant Maintenance & Repairs, Drumbo

Andrew Symons Ltd, Holsworthy, South Molton and Credenon

Agate MHE, Wimborne

Richard Fraser Contractors Ltd, Munloch

Rentalift Ltd, Warrington

S.A Plant Services, Lancaster

Mark Garrick Ltd, Moray

TCB Ventures T/As HD Forklift Services, Camberley

RMV Services, Doncaster

A L Agri, Angus

O G Jones, Mold

Len Kirk Plant Hire Ltd, Lincoln

Colley Agricultural Engineering Ltd, Barnsley

Hird Ltd, Hull

H Wilkinson Vehicle Maintenance, Buxton

Orrell Plant & Tool, Avoch

W Dowsland Agricultural Engineering, Pickering

MI Training, Gable End

Cheshire Forklift Services Ltd, Warrington

Waverley Engineering (Scotland) Ltd, Rogart and Golspie

Milne Engineering Ltd, Templeford Garage

Mellor Plant UK Ltd, Blackburn

A G Prowse Ltd, Truro

RP Contracting, Belton

Mona Tractors Limited, Ruthin, Llangefni and Llanystumdwy

Mike Turner Plant & Machinery, Holywell

Yorkshire Handling Equipment UK Ltd, Thorne

Rightrack Plant Services, Dunsford

T & G Agricultural Engineering Ltd, Tiverton

Southern Forklift Services, Farleigh

Chorley Agri Services, Taunton

BJ Lifting Solutions Ltd, Hartlepool

O W Jones, Llanfairtalhaiarn

Advanced Handling Ltd, Peterborough

Viking APC Ltd, Kettering

Heyn Engineering (NI) Ltd t/a Heyn Forktruck Solutions, Belfast

Rosco Plant Services Ltd, Fife

LCF Engineering Ltd, East Kilbride

Terramech, Fakenham

R W Plant Services, Blandford Forum

Snowdonia Site Services, Caernarfon

LDF Services (NE) Limited, Durham

Hardwick Agricultural Engineers Ltd, Scarborough

SKH Engineering, Carthagen Farm

CLAAS Eastern Ltd, Wilberfoss

Young's Agricultural Services Ltd, Stretham

Silver Knight Haulage & Machineries, Walsall

M Ham & Son, Winscombe

Excessive wear on masts

An issue has come to our attention and we would like to offer some guidance to providers who may come across this in upcoming Thorough Examinations.

Some forklifts are showing a fault in the mast. It may appear that the mast bearings are breaking up, when in fact it is the mast itself which is peeling away in smaller sections.



What you might see

Small iron filings on the base of the machine or around the differential, axle or bearings. It is not the complete mast, but only small sections of the mast.

What causes it?

Soft parts of the steel that have not been treated correctly, combined with the bearings (main or thrust) that are made of harder steel, have worn grooves in the mast.

What to do next

The truck should be declared as VOR until you can get confirmation from the manufacturer of the tolerances and are able to measure the mast to ensure these are correct.

Only seek advice from the manufacturer as masts are made to specific procedures and CE/UKCA approved sizing.

If tolerances are satisfactory

Keep a record of the tolerances from the manufacturer and seek their advice on the best way to prevent further damage. Request this in writing. Take photographic evidence of the measurements taken and monitor these through each Thorough Examination.

If tolerances are not satisfactory

The mast/section has to be replaced. Welding it will cause further issues and porosity due to contamination. There is also risk of warping, and the grinding may 'dish' the steel i.e. create a concave shape.

Warranty and claim

Speak directly with the manufacturer. Masts should last a minimum of 5 years in a heavy use environment. They are usually made from c section steel and also treated and painted, so are normally designed to be durable.

Reporting

Notify and report to the relevant governing body and keep evidence of this report. Document any paperwork, making sure both the customer and their on-site authority (relevant to the machinery affected) are notified correctly. They should sign the paperwork to say they agree they have received this notification. This protection is essential on three fronts. Firstly for the safety and protection of operators and customers, secondly to allow the governing body to keep track of all reports so they can action wherever necessary to keep the wider public protected, and thirdly, in the (hopefully very unlikely) event that the customer decides to ignore the professional advice given, the servicing body could not be held liable should any incident occur thereafter.

If you have queries about this matter, please contact CFTS on 01344 623 800 or UKMHA on 01635 277572



FOR A LIMITED TIME ONLY

12 months free membership for new members who sign up before Saturday 30 November 2023

Usual price £299 per annum

UKMHA

SETTING THE BENCHMARK ON SITE SAFETY

Gain access to a wealth of safety resources

The UKMHA Safe User Group has been formed to support end users of material handling equipment. Membership of the SUG gives access to a wealth of safety-related guidance, helplines, and tools, all specially created to support end users in the safe and effective use of material handling equipment.

Key benefits of SUG Membership:

- Guidance on Legislation
- Free Expert Helpline
- Online Safety Resources
- Discounts on Training
- Health and Safety Newsletter
- Safety Convention
- Technical Bulletins
- Best Practice Advice



SCAN THIS QR CODE TO FIND OUT MORE

UPLIFT

SEPTEMBER 2023

UK Material Handling Association

34B Kingfisher Court,
Hambridge Road, Newbury,
Berkshire, RG14 5SJ

Telephone: 01635 277577

Email: mail@ukmha.org.uk



EXAMINER

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www.thoroughexamination.org



www.ukmha.org.uk

